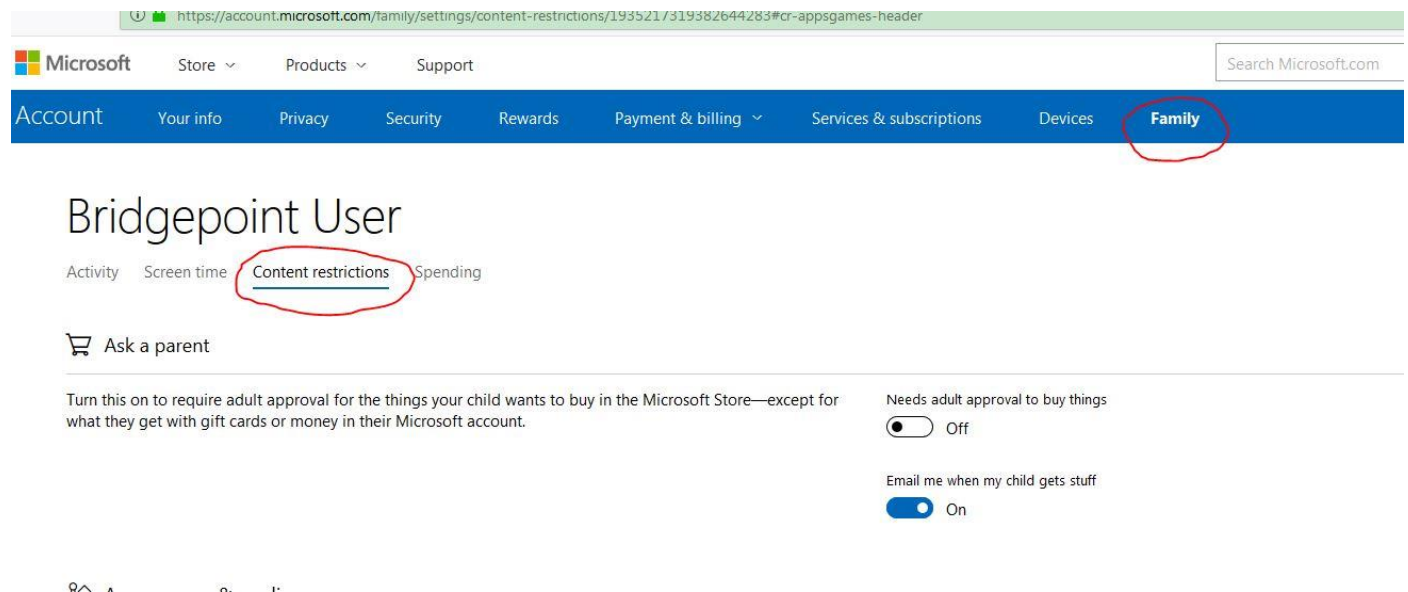


# Problem / Question

BYOx - Microsoft Family Features of Content Restriction (stopping access to inappropriate sites) conflicts with Onboarding a device

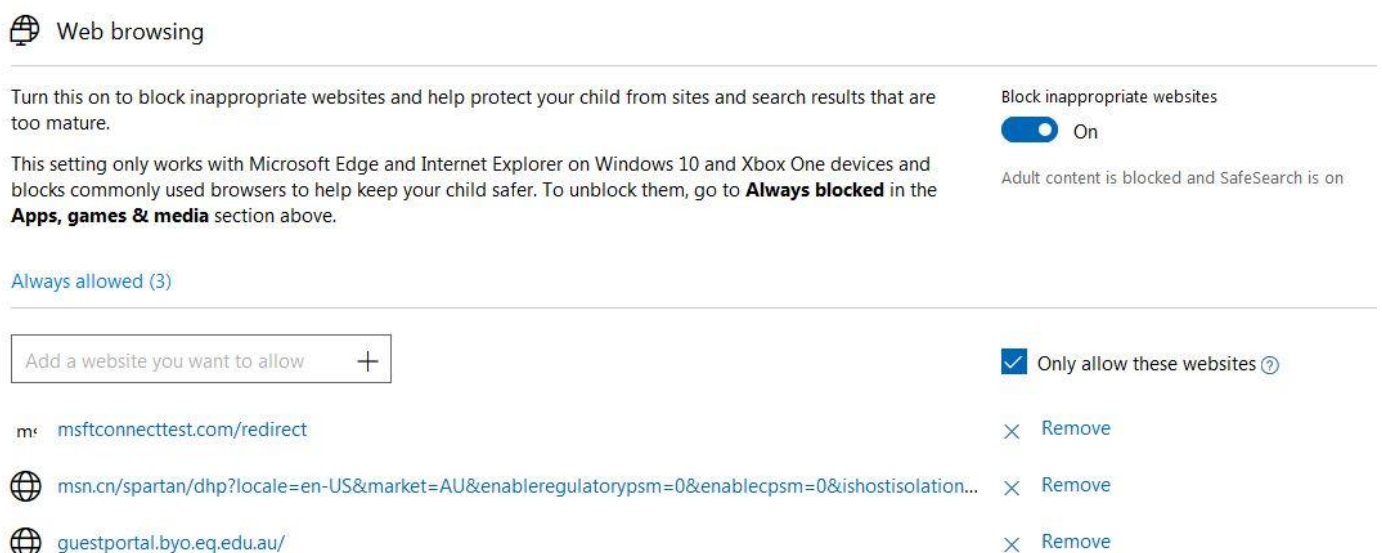
## Solution

1. The parent must log into their Microsoft account first, add the white listings under the Content Restrictions section:



2. The parent Microsoft account needs to add following three sites into children account's white list:

- The homepage(s) of the default browser (Microsoft Edge or Internet Explorer)
- msftconnecttest.com/redirect
- guestportal.byo.eq.edu.au



#### Issues:

- The URL must be put in exactly as above, we attempted to add the guestportal with an additional / at the end of the URL and this caused it to fail. You may be able to add the http/https at the beginning but this is not needed.

3. Once added, the student/child microsoft account must be logged into the device and the Internet accessed in order to sync the settings to the machine.

4. Once the child account is synced the onboarding process can continue.